# EVOLUTION OF HOME SOFTWARE

The history of software and how it has evolved and changed over the years for home (and business) users.

#### Welcome

- Who am I?
  - Jonathan A Burt BSc Cert Mgmt HND FIAP IEng MBCS CITP
    - Batchelor of Science Degree (Open)
    - Professional Certificate in Management
    - Higher National Diploma in Computing
    - Fellow of the Institute of Analysts and Programmers
    - Incorporated Engineer with the Engineering Council
    - Member of the British Computer Society
    - Charted IT Professional
    - PRINCE2 Practitioner
    - Certified Novell Administrator (v5.x)
  - 25+ years experience of working in IT.
  - Long time member of the Isle of Wight PC User Group!











#### Software Evolution

- Over the years software and operating systems have evolved quite drastically.
- Gone are the days of the Command Line Interface (CLI), and it's all Windows and Mouse!
- I have tried to show how our use of computers have changed with regard to the evolution of software.
- Apologies if I don't cover your "favourite"!

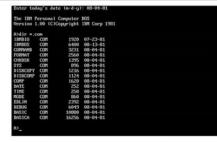
## 8bit, 16bit, 32bit, 64bit

 Modern PCs use the x86 architecture and as such have limitations on the physical memory range within which they can operate, for example 2<sup>x</sup> where 'x' is:

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• 8-bit = 256K
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- 16-bit = 65,536K (i.e. 64 KB)
- 32-bit = 4,294,967,296K (i.e. 4 GB)
- 64-bit = 18,446,744,073,709,551,616 (i.e. 16 Exabyte or 18,000,000 Terabytes!)

# Operating Systems - DOS



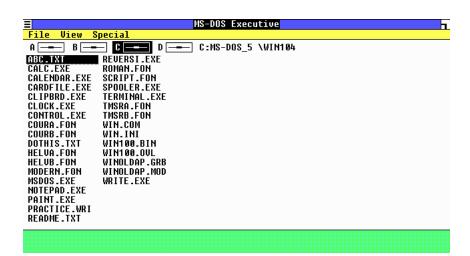
- The dominant Disk Operating System when IBM created the IBM PC, was CP/M (Control Program/Monitor and later Control Program for Microcomputers) owned by Digital Research for the 8-bit Intel 8080 range of processors.
- The IBM PC was planned for the 8-bit Intel 8088 (which later expanded to the 16-bit Intel 8086 range of processors), and IBM needed an Operating System. They entered into an agreement with Microsoft.
- Variations of MS-DOS lasted until 1995 when Microsoft produced Windows 95. However there were clones by other companies, i.e. DR-DOS, PC-DOS, FreeDOS.

Date	Version	Details
1981 (Aug)	1.0	formerly QDOS/86-DOS, can use a maximum of 128 kbyte RAM, FAT established
1981 (Jun)	1.10	
1982 (Aug)	1.25	support for single-density 5.25" floppy disks
1983 (Mar)	2.0	support for IBM 10 mbyte harddisk, directory's and DD 5.25" floppy disk drives with up to 360 kbyte
1983 (Dec)	2.11	extended character sets
1984 (Aug)	3.0	support for high density floppy disk drives with 1.2 mbyte and harddisk devices with 32 mbyte capacity
1984	3.1	network support
1985	3.2	
1985	3.21	
1987 (Apr)	3.3	extended for IBM's PS/2 computer, supports now bigger 3.5" harddisk drives and floppy disk drives, multiple partitions, character sets for different languages
1988 (Jul)	4.0	XMS support, partitions with up to 2 gbyte, graphical shell, bug fixes
1988 (Nov)	4.01	supports multiple partitions bigger than 32 mbyte, bug fixes
1991 (Jun)	5.0	
1992	5.0a	bug fixes for Undelete and Chkdsk
1993 (Aug)	6.0	competition to Novell's DR-DOS 6, DoubleSpace, Anti-Virus program, Defrag, Move command, improved MSBACKUP and several boot configurations, memory optimizer MEMMAKER, DOS Shell is delivered separately on floppy disks
1993 (Nov)	6.2	DoubleSpace becomes incompatible to the previous version, Scandisk, improved of DISKCOPY and SmartDrive
1994 (Mar)	6.21	because of law conflict with Stac Electronics DoubleSpace is removed from MS DOS
1994 (May)	6.22	Microsoft licences double disk of VertiSoft Systems and designates it in DriveSpace, last official standalone version
1995 (Aug)	7.0	MS-DOS component for Windows 95, LFS support through VFAT, more DOS programs are delivered on the Setup CD-ROM in the "oldmsdos" directory
1996 (Aug)	7.10	MS-DOS component for Windows 95 B and higher, supports the first time FAT 32 harddisks
2000	8.0	MS-DOS component for Windows ME, last MS-DOS version
2001 (Dec)	N/A	MS-DOS Support discontinued

## Operating Systems – Windows 1.x

- Windows was first announced by Microsoft in 1984, to run on its MS-DOS operating system.
- Windows 1.0 was released on November 20, 1985. It wasn't a stand-alone operating system, but a bolt-on for DOS.
- The first version of Microsoft Windows included
  - a simple graphics painting program called Windows Paint;
  - a simple word processor called Windows Write;
  - an appointment calendar; a card-filer; a notepad; a clock; a control panel; a computer terminal; Clipboard; and RAM driver.
  - It also included the MS-DOS Executive and a game called Reversi.

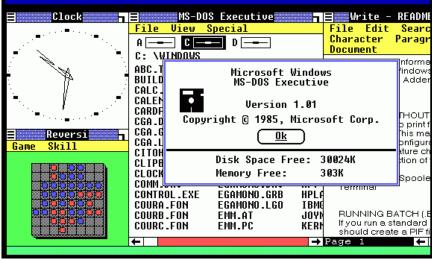
Date	Version	Details
1985 (Nov)	1.0	
1985	1.01	CGA/HGC/EGA support
1986 (May)	1.02	International release
1986 (Aug)	1.03	More European drivers
1987 (Apr)	1.04	IBM PS/2 support
2001 (Dec)	N/A	Support discontinued



#### MICR@SOFT.

Microsoft Windows Version 1.01

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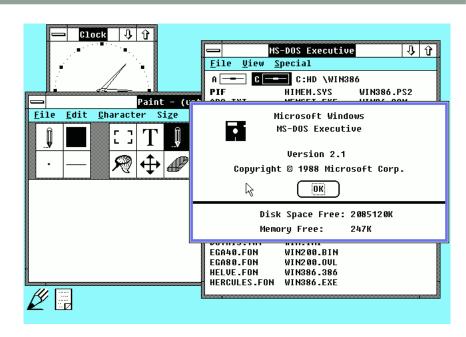




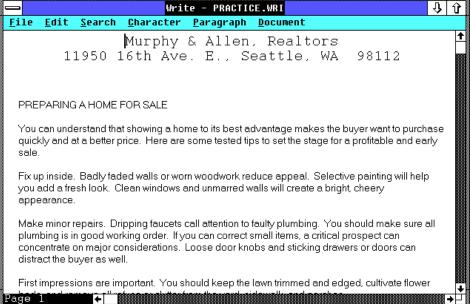
## Operating Systems – Windows 2.x

- Windows 2.0 was released on December 9, 1987. It was still a bolt-on for DOS though.
- This second version of Microsoft Windows included all the features of Windows 1.x plus the following new features:
  - a calculator
  - a print spooler
  - more drivers
  - support for the new Excel and Word for Windows!
- Windows 2.1, had two releases, called:
  - Windows/286
  - Windows/386

Date	Version	Details
1987 (Nov)	2.0	Supports up-to 1MB RAM, VGA (16 colours)
1988 (May)	2.1	Now required a hard-disk.
	/286	Support up-to 80286 processor.
	/386	Support up-to 80386 processor.
1989 (Mar)	2.11	Memory management improvements, AppleTalk and improved printing
2001 (Dec)	N/A	Support discontinued





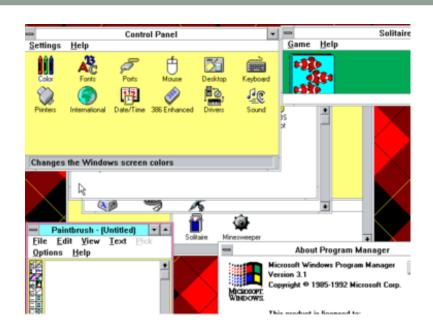


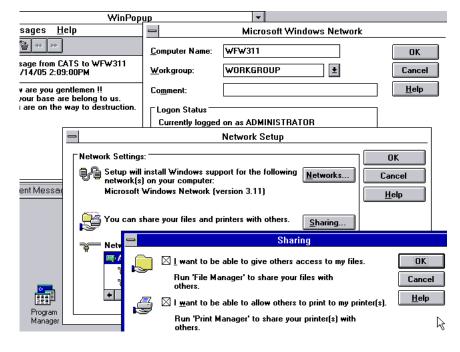
# Operating Systems – Windows 3.x

- Windows 3.0 was released on May 22, 1990. It still required a DOS installation to run.
- This third version of Microsoft Windows included all the features of Windows 1.x/2.x plus the following new features:
  - access to more memory and better memory management
  - even more drivers
  - sound card and CD-ROM support
  - better networking support

Date	Version	Details
1990 (May)	3.0	Supports up-to 16MB RAM
1990 (Dec)	3.00a	
1991 (Oct)	3.0 with MME	Support sound cards, CD-ROM
1992 (Apr)	3.1	TrueType fonts introduced, Minesweeper, 4GB RAM (256MB), Windows Registry, support for Internet Explorer v2 to v5
1993 (Nov)	3.11	Bug fix release of 3.1
1993 (Aug)	WfW 3.11	allowed users to share their resources and to request those of others without a centralized authentication server
1993 (Nov)	3.2	Chinese market specific changes
1994 (Aug)	WfW 3.11	TCP/IP add-on released
2001 (Dec)	N/A	Support discontinued



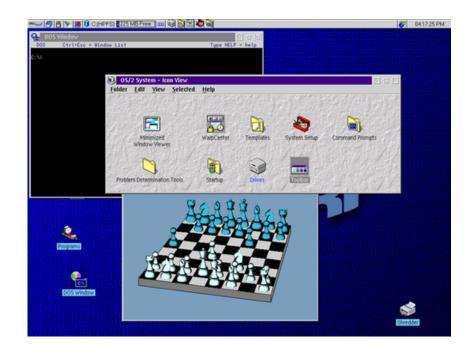


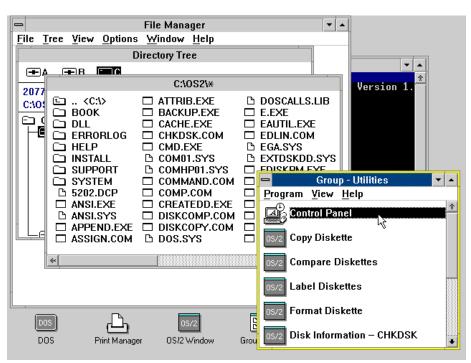


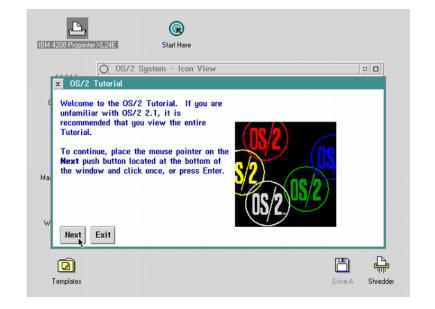
## Operating Systems – OS/2

- OS/2 was a joint project between IBM and Microsoft, viewed as the successor to DOS, using the Intel x86 platform.
- OS/2 v1.0 was released in December 1987, this was only a text-mode version, and v1.1 added in a proper GUI.
- In 1990, during the overwhelming success of Windows 3.x and the limitations of OS/2 Microsoft and IBM had a disagreement about the future of OS/2.
- IBM released Warp (1994) and Warp 4 (1995), with various add-ons up-to 2001.
- Post-2001 development was taken over by Serenity Systems as an eCommence platform (now called eComStation).

Date	Version	Details
1987 (Dec)	1.0	
1988 (Nov)	1.1	
1989 (Oct)	1.2	TCP/IP & Ethernet support
1990 (Dec)	1.3	Last version with Microsoft involvement
1992 (Apr)	2.0	Partial 32-bit support
1994 (Oct)	Warp (v3)	Full 32-bit support
1996 (Feb)	Warp 4	Java, speech recognition







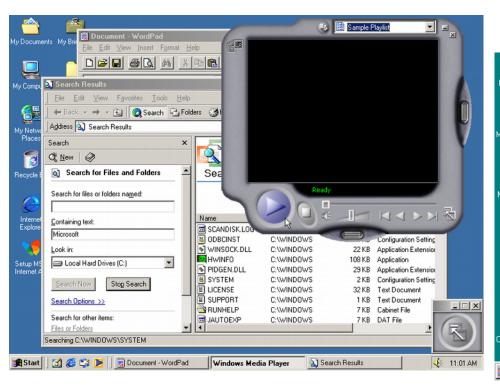
# Operating Systems – Windows 9x+

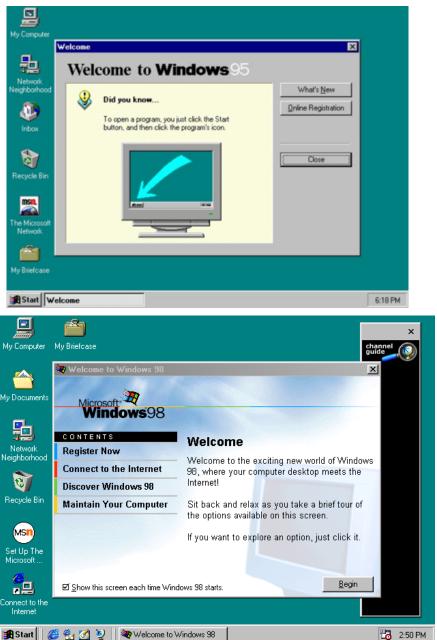
- Windows 95 was released on the 24 August 1995, and was the game changer!
- The introduction of the now famous "Start" button.
- Hybrid 16-bit/32-bit operating system, and the evolution of Windows v1.x, 2.x, 3.x. Supported new 32-bit drivers and older 16-bit DOS drivers.
- Technically still required MS-DOS to run, but "hid" it from the end-users.
- Redesigned interface.
- 32-bit file system (thus need Intel 80386+ processor), supported long file names!

# Operating Systems – Windows 9x+

- Windows 95 evolved to Windows 98, 98SE and then the dismal failure that was Windows ME.
- Windows 98 had various additional features for dealing with the Internet;
  - Internet Explorer, Outlook Express, Windows Address Book, FrontPage Express, Microsoft Chat, Personal Web Server
- Windows 98 had a major increase to its driver database and supported even more hardware. More reliable USB support, TWAIN, DVD, and multiple monitor support. As well as improved performance and stability.
- Windows ME was often criticized for being buggy, slow and unstable, and Microsoft didn't take long to replace it.

Date	Version	Details
1995 (Aug)	95	First release, mass market success, FAT32/>2GB drives (SP2)
1998 (Jun)	98	Internet to the masses
1999 (May)	98 SE	The most stable version of the Windows 9x line
2000 (Sep)	ME	The less said the better!



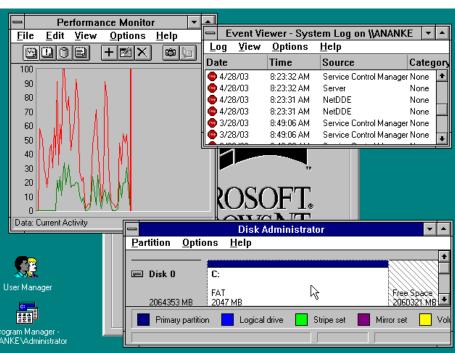


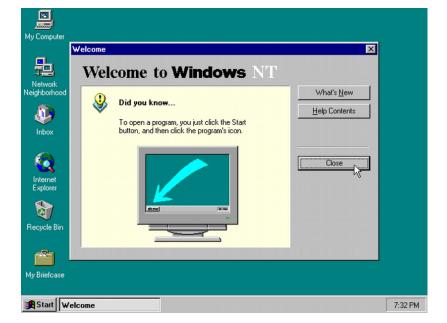
## Operating Systems – Windows NT+

- Windows NT was the Microsoft successor to OS/2, and was a true Windows operating system which didn't need DOS installed to run.
- True 32-bit operating system, precursor to the modern Windows interface.
- Developed separately from the Windows 9x versions for a more stable and secure operating system.
- Windows 2000 introduced many of the new features of Windows 98 and 98SE into the NT development line.

Date	Version	Details
1993 (Jul)	NT 3.1	32-bit, NTFS
1994 (Sep)	NT 3.5	True TCP/IP support, long filenames
1995 (May)	NT 3.51	PCMCIA support, NTFS file compression, 3D graphics, "tooltips"
1996 (Aug)	NT 4.0	Start Button! DirectX, Task Scheduler
2000 (Feb)	2000	Encryption, Plug-n-Play, Improved GUI with shadows, fading, etc. FAT32 support





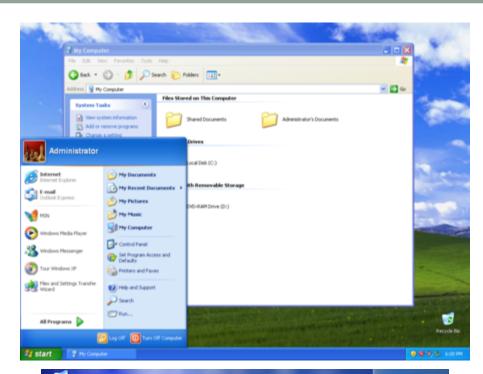


# Operating Systems – Windows XP+

- Windows XP is a continuation of the Windows NT line of operating systems, but also replaced the older 95/98/ME versions.
- From Windows XP upwards, Windows was available in both 32-bit and 64-bit versions.
- Windows XP introduced the new style GUI, with a major overhaul, as well as improved networking capability.
- Later versions supported more hardware, and moved inline with processor speeds.
- Some versions "failed", i.e. Vista/Windows 8.

Date	Version	Details
2001 (Oct)	XP	First 64-bit release, System Restore, USB 2, .ZIP support and CD burning
2006 (Nov)	Vista	Updated GUI, Windows Defender (Anti Spyware), DVD maker
2009 (Oct)	7	PowerShell, Taskbar overview, Virtual PC, Security Essentials (Antivirus)
2012 (Oct)	8	USB 3, Windows Store, Touch Screen, 4KB sector hard disks
2013 (Oct)	8.1	Device encryption, 3D printing, Miracast, Skype
2015 (Jul)	10	Edge, Linux BASH, Cortana, Xbox integration, GUI updates







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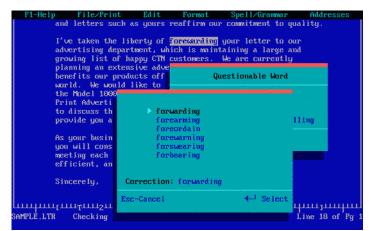


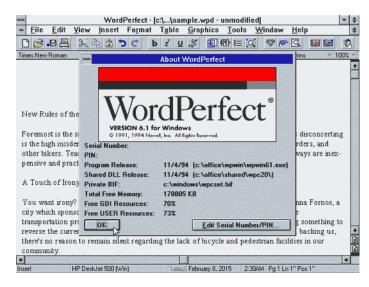
## Word Processing

- Word Processing was most probably the main use for a PC (apart from modern Internet usage), and there were numerous applications available during the 1980's/90's.
- At one stage PC Magazine reviewed 57 different programs in the January 1986 issue!
- For many years there wasn't an obvious market leader, but the more popular ones were Wordstar, WordPerfect and pfs:Write and Microsoft Word.
- Spell Checkers and Mail Merge were revolutionary features which made typing a much easier business.
- However, Gramma Checkers initially were only available as add-ons, but in 1992 Microsoft built-it into Word.

Application	Born	Died	Details
Wordstar	1978	1999	Started well, lost ground to Word Perfect, later versions lost the original "spark" and Windows version (for Windows v3) took too long to release.
WordPerfect	1979	-	Started well, took the crown from Wordstar, but later lost it to Microsoft Word. Still available now, and actively developed.
pfs:Write	1983	1994	
Microsoft Word	1983	-	

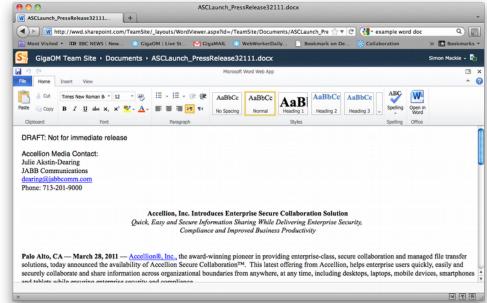










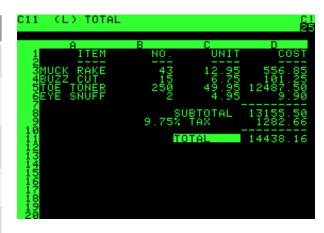


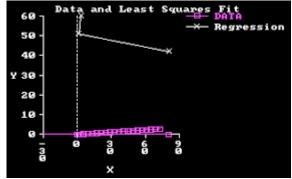


# Spreadsheet

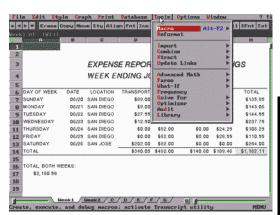
- If Word Processing was revolutionary for people, then Spreadsheets were Out-of-this-World! The big five spreadsheets were:
  - VisiCalc (for "visible calculator") was the first spreadsheet computer program for personal computers (Apple II, then ported to DOS).
  - SuperCalc was released in 1980 for CP/M, Apple II and DOS and was more popular with many users than Lotus 1-2-3 because it was distributed without copy protection (as well as being priced lower).
  - Lotus 1-2-3 was released in 1983 (DOS, OS/2, Windows), and soon became the market leader, only losing out to Excel in the mid-1990's. Early versions has unpopular draconian copy-protection.
  - Quattro released in 1989, was the first spreadsheet to support multiple tabs (work sheets).
  - Excel was released in 1983

Application	Born	Died	Details
VisiCalc	1979	1985	Purchased and killed by Lotus in 1985.
SuperCalc	1980	Mid 1990's	Purchased by CA in mid 1980's, discontinued after losing to Excel
Lotus 1-2-3	1983	2014	Purchased by IBM in 1995, discontinued in 2014.
Quattro	1989	2014	From 1996 part of Corel Office Suite.
Microsoft Excel	1983	-	

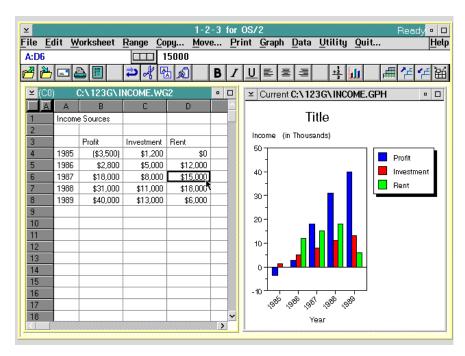


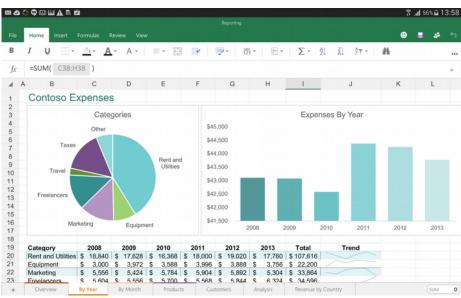


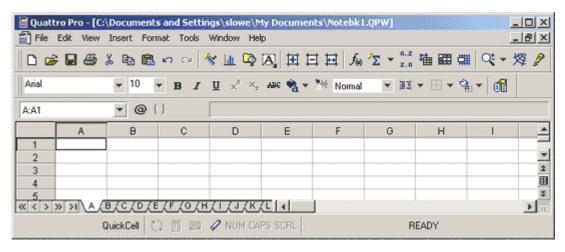
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A	A	8		C	0.		Ε	F	G	
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2	1777	Azibad		4999	Sales			49999	18888	
3		Brown			Sales			45000	18888	
4	48378	Burns		6888	figr			75000	25888	
5	58786	Caeser		7000	figr			65969	25888	
6	49692	Curly		3866	Mgr			4 75000 65000 65000 2 45000	29999	
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8	84984	Daniels		1000	Presid	ent		150000	109900	
9	59937	Dempsey		3888	Sales			3 48666 2 36666 5 76666 3 35666 6 75666 5 96666	18888	
18	51515	Donovan		3999	Sales			2 30000	5888	
11	48338	Fields		4998	Mgr			70000	25000	
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13	64596	Fine		5000	Har			75080	25999	
14	13729	Green		1998	Hgr			98888	25888	
15		Hermann		4899	Sales			50000	19999	
16	31619	Hodgedon		5000	Sales			48086	19999	
17		Howard		2888				2 48888 3 88888 5 38888	25000	
18		Hugh			Admin			39999		
19		Johnson		1888				188888		
28		Laflare			Sales			35000	5000	
	A.WK3									



THIS IS A SAMPLE SUPERCALC	B       Worksheet	C II	D II	Е !!	F i
2 3 4 NET SALES 5	JAN 1000	FEB 1100	MAR 1210	APR 1331	MAY 1464
6 COST OF GOODS SOLD	300	330	363	399	439
8 GROSS PROFIT	700	770	847	932	1025
10 RESEARCH & DEVELOPMENT 11 MARKETING	160 200	176 224	194 251	213 281	234 315
12 ADMINISTRATIVE 13	140	151	163	176	190
14 TOTAL OPERATING EXPENSES 15	500	551	608	670	739
16 INCOME BEFORE TAXES 17	200	219	239	261	285
18 INCOME TAXES	80	88	96	105	114
20 NET INCOME A3	120	131	144	157	171
n3 idth: 25 Memory:506 Last Col/Row:N20 ? for HELP 1>					
Function keys: F1 = HELP ; F2 = ERASE LINE/RETURN TO WORKSHEET					







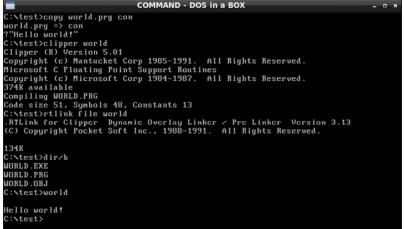
#### Database

- The "Black Art" of modern computing has always been Databases, and the Granddaddy of these was dBASE.
- Created by Ashton-Tate in 1980 for CP/M and later ported it to the Apple II and DOS.
  - dBASE was so popular it created many clones, the most notable were FoxBASE+ and Clipper.
  - However Ashton-Tata kept the crown, but made such a disastrous implementation of dBASE IV in 1991, that many customers moved to other xBASE products.
  - After that Ashton-Tate was purchased by Borland, and within a year Microsoft purchased FoxBASE+ and Computer Associates purchased Clipper.

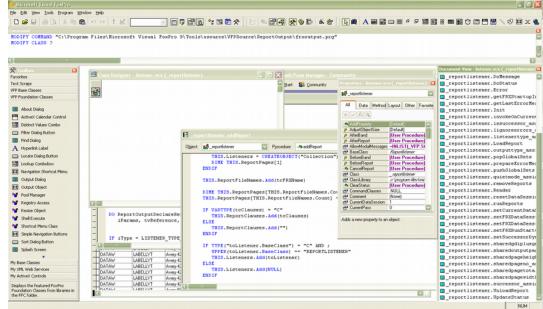
#### **Database**

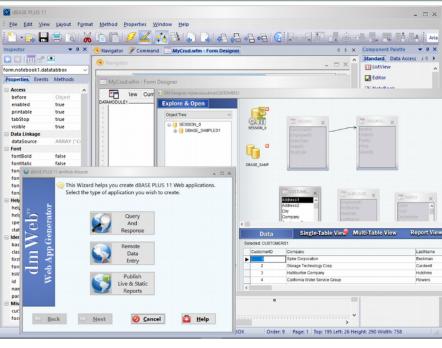
- So now the xBASE language was being taken forward by three major suppliers.
- However by 2000 it was dying off due to the easy access to SQL products and the growth in popularity of Microsoft Access.
- Microsoft were late to the game with a database product, however once they introduced the FoxBASE+ best bits into Access they took the market lead.

Application	Born	Died	Details
dBASE	1980	-	Purchase by Borland in 1991, sold to dBASE LLC in 1998.
Clipper	1984	1997	Purchased in 1992 by CA, killed off in 1997.
FoxBASE+	1984	2010	Purchased in 1992 by Microsoft, no longer developed since 2010.
Access	1992	-	



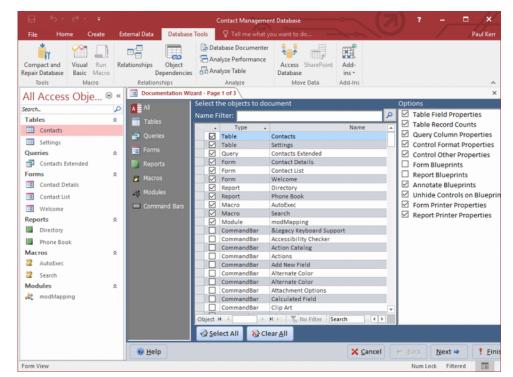






```
*****
* Program....: age.prg
* Author..... J.A.Burt.
* Copyright....: (c) UK - Mr J.A.Burt. 1993, All Rights Reserved
* Idea..... Borland TekFAX - Technical Note 1318
 Date..... 17 August 1993
* Called From..: N/A
 Notes..: A UDF to calculate the age, from a given date field, to work
        : properly it needs the system date of the PC to be correct.
        : ie.
                 . ? age({08/08/70})
                 . 23
*********
 FUNC age
 PARA indate
 PRIV amt years, month ok
 amt years = YEAR(DATE()) - YEAR(indate)
 month_ok = IIF(MONT(DATE()) >= MONT(indate) .AND.;
                DAY(DATE()) >= DAY(indate), 0 ,1)
 RETU amt years - month ok && age()
```

```
Public Function CalculateAge(DOB As Variant, Optional vDate As Variant) As Variant
' Author: Arvin Meyer, 5/15/97 (modified by Ken Snell, 9/8/2003)
 Notes: Age calculated as of vDate, or as of today if vDate is missing
 Arguments:
        DOB (Variant)
        vDate (Optional) (Variant)
 Returns:
        Age in years, for a person whose Date Of Birth is DOB
If IsDate(vDate) = False Then vDate = Date
If IsDate(DOB) = True Then
     CalculateAge = DateDiff("yyyy", DOB, vDate) + _
            (DateSerial(Year(vDate), Month(DOB), Day(DOB)) > vDate)
Else
     CalculateAge = Null
End If
End Function
```



## The Big Three!

- For many years the big three applications were:
  - dBASE
  - Lotus 1-2-3 (or SuperCalc)
  - WordPerfect (or WordStar)
- However, Microsoft was starting to eat into their market dominance, with Word, Excel and Access.
- Also, due to costs and inconsistences between file formats for data sharing, many companies were starting to look more closely at standardising on Office Suites.

#### Office Suites

- During the late 1980's there were a handful of Office Suites about, and the first was Starburst, which included WordStar as well as a CalcStar and InfoStar. There was also Microsoft Works which got released in 1988.
- But the idea really took off when Microsoft Office was release in 1990 with Word, Excel and PowerPoint for Windows 3.0. However, the apps had very little in common and worked together only under duress!
- Overtime more and more features have been added into Office Suites, and they are now much more integrated than in the beginning.

#### Office Suites

- There are now many Office Suites available, for example:
  - Apache OpenOffice
  - Calligra Suite
  - Corel Office
  - Google Docs
  - LibreOffice
  - Microsoft Office
  - SoftMaker FreeOffice
  - SSuite Office Premium HD+
  - WPS Office Free

#### **Utilities**

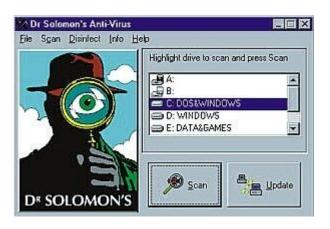
- Nowadays we are used to using the features built into Windows 10, for any "utility task", for example:
  - Anti-Virus
  - Firewall
  - File Explorer/Manager
  - CD/DVD writing
  - Music Player
  - File Compression
  - Notepad
  - MS Paint
  - Undeleting a file!

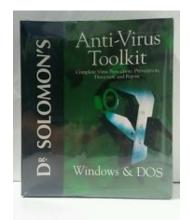
#### **Utilities**

- So, what utilities were there? Well there were hundreds...
   However, my favourites were:
  - Dr Solomon's AV
  - PaintShop Pro
  - PC Tools / Norton Utilities
  - PKZip
  - QEMM
  - Sidekick
  - Xtree

#### Utilities – Dr Solomon's AV

- Dr Solomon's Antivirus Toolkit was an antivirus suite which incorporated prevention, detection and repair for DOS, Microsoft Windows (up to 98), Novell, SCO Unix, Sun Solaris and OS/2.
- It was created in 1988, and was one of the first and the market leader for many years. In 1998 it was purchased by McAfee (their main rival) and killed off!

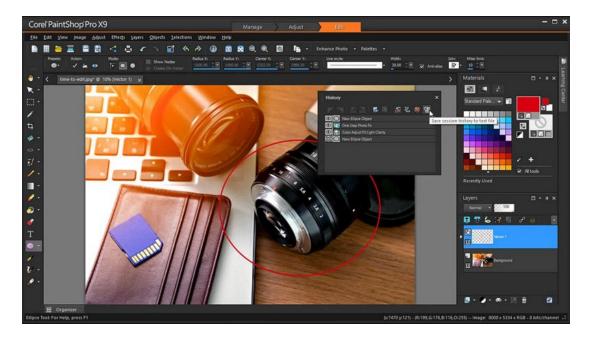




## Utilities – PaintShop Pro

 PaintShop Pro was released in 1992 (for Windows 3.1) and was the best graphic editor for many years. In 2004 Corel purchased it from Jasc Software, and it's still available today.



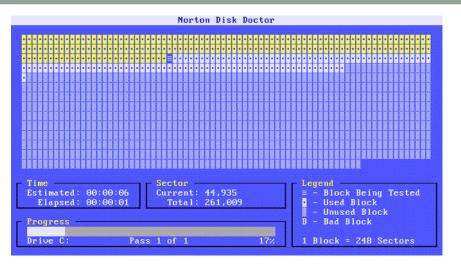


#### **Utilities – PC Tools / Norton Utilities**

- At one stage, if you needed to undelete a file, fix a damage disk (hard or floppy) or even Search for a file or data within a file you needed extra software. This is where PC Tools came in, and it was released by Central Point Software in 1985, and it was a cheaper solution than it's main rival Norton Utilities.
- Symantec purchased Norton Utilities in 1990, and PC Tools in 1994, merging both into the now branded Symantec Norton Utilities.



```
PC Tools R1.10
                 (C)Copyright 1985 Central Point Software, Inc.
DIRECTORY
                         ▶To attempt recovery of a deleted
COPY
                          sub-directory or of a file and
COMPARE
                          its data.
SEARCH
RENAME
DELETE
JERIFY
JIEW/EDIT
STATUS
IAPP ING
SYSTEM INFO.
PRINT
OCATE
FORMAT
End PC Tools
                  Use the UP (↑) arrow and the DOWN (↓) arrow
                       to select. Then press ENTER (\P^1).
```







## Utilities – PK Zip

- Due to the limited storage space we used to have, if you needed to move files between computers you wanted to compress them.
   Also, if you used a BBS (Bulletin Board Systems) the files you downloaded were also archived.
- The first one available on PC's was .arc, however it was unable to compress directories, so only useful for compressing a selection of files in the same directory.
- This all changed with PK Zip v0.9 was released in 1989. Since then .zip has become the de facto standard for compressed files, and eventually the file format was released into the public domain.



### **Utilities - QEMM**

 A wonderful DOS/Windows (pre-XP/2000) memory manager, which enabled you to access more base memory (under 640k) than DOS/Windows did by default. It was released in 1988, and died-off due to the fact Windows 95+ didn't need this type of memory management anymore (as it was built in).

Quarterdeck Corporation OPTIMIZE 8.0
Copyright (c) 1989-1996

Welcome to OPTIMIZE

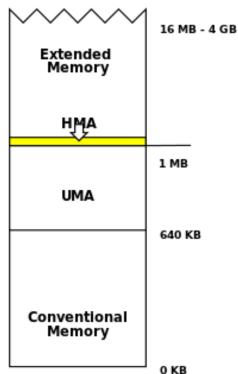
OPTIMIZE determines the most efficient way to use your PC's memory. During the OPTIMIZE process, your PC must be rebooted two or more times. OPTIMIZE's Express mode performs these reboots automatically; the Custom mode allows you to monitor each step of the process. You may press:

Enter for Express OPTIMIZE

F3 for Custom OPTIMIZE

Esc to exit OPTIMIZE

Enter for Express F3 for Custom Esc to Quit



#### **Utilities - Sidekick**

- Sidekick was a personal information manager (PIM) that Borland launched in 1984. It was an early and popular terminate and stay resident program (TSR).
- It was a wonderful set of tools, which when ran stayed in memory while you use other programs, and you could call it up by a hotkey (Ctrl-Alt was the default), use it, and then return to your original program. The tools included:
  - Calculator (Business, Scientific, Programmer, Formula), Notepad,
     Appointment Calendar, Auto Dialer, ASCII Table, Clipboard

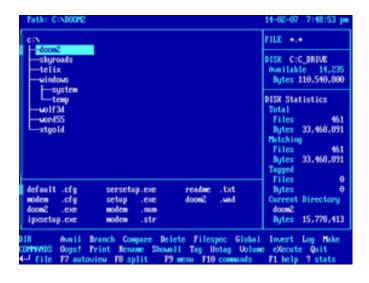






#### **Utilities - XTree**

- XTree is a file manager program originally designed for use under DOS. It was first released on 1 April 1985, and became highly popular. The program uses a character-mode interface, which has many elements typically associated with a graphical user interface.
- In 1992 XTree for Windows was released and was a flop, XTree was later purchased by Central Point Software and then Symantec, who stopped development in 1995.



```
ath: \XTREE_2.0\EVAL.VER
                                                          FILE:
                                                          DISK: A: FLOPPY
Available
                                                            Bytes:
                                                                        8,704
                                                          DIRECTORY Stats
                                                           Total
                                                            Files:
                                                            Bytes:
                                                                     144,230
                                                           Matchino
                                                                     144,230
                                                            Files:
                                                            Bytes:
                                                            REGISTER FRM
        AAttributes ACopy ADelete Filespec Log disk AMove APrint
OMMANDS ARename ATag AUntag View eXecute
                                                    F1 quit F2 help F3 cancel
```

#### **Further Information**

- Wikipedia
  - https://en.wikipedia.org/
  - https://en.wikipedia.org/wiki/List\_of\_office\_suites
- Lots of useful tutorials
  - http://www.howtogeek.com/



## Questions?

Does anyone have any questions?

